

**Terms of warranty for REXEL products from ACCO UK Ltd**  
**Warranty period as indicated in the list below**

The following conditions, which describe the requirements and the extent of our warranty service, do not affect your legal rights, especially the seller's warranty obligation caused by the sales contract with the end consumer.

**1. Warranty period and start of the warranty**

The warranty starts with date of purchase and lasts for 2 / 3 / 5 /10 or 25 years. As indicated on the packaging or website. Benefits that we render due to this warranty do not effect an extension of the warranty time.

**2. Content and extent of the warranty**

Product defects that are due to material or production faults will be eliminated by the choice of ACCO UK Ltd through either repair or replacement delivery (if necessary against an equivalent product, having the same or comparable quality). In case of a replacement delivery the belongings of the replaced product will be transferred to ACCO UK Ltd.

**3. Conditions and use of the warranty**

The warranty service will just be rendered by presenting the original invoice / purchase receipt or a copy of it. It is a "bring in warranty" (customer bears the postage costs for the consignment).

For an optimum execution and to avoid extra costs it is mandatory to contact our customer service in advance by phone or in written form.

Product faults have to be complained immediately after detection and within the warranty time at the dealer, where the product has been purchased. Alternatively, demands out of this warranty can be made on ACCO UK Ltd at the following contact details:

**ACCO UK Ltd**  
**Oxford House**  
**Oxford Road**  
**Aylesbury, BUCKS HP21 8SZ**  
**Tel: 0800 279 5102**  
[service.uk@acco.com](mailto:service.uk@acco.com)

**4. Limitation of the warranty**

The warranty is limited for lever arch files and ringbinders on the mechanics.

The warranty is not valid in case of faults, that are causally reduced to:

- a) Incorrect installation e.g.
  - o inobservance of the valid safety regulations respectively the enclosed user manual
  - o the incorrect assembly against the assembling instructions
- b) Improper use as well as incorrect operation or treatment of the product. Accident, neglect, abuse or misuse owing to failure to comply with the normal operating procedures for a product of this type.
  - o not using Rexel staples or use of wrong kind of staples for staplers / stapling pliers
  - o the punching of e.g. clips/foils etc. with the hole punches
  - o the product recommended sheet/film capacity having been exceeded
  - o materials/substances having been passed through the product for which the product was not designed (e.g. for shredders)
  - o The original model and serial number plate having been altered, defaced or removed (e.g. for shredders);
- c) External influences e.g. transportation damages, which are not covered by us;
- d) Executed repairs or changes on a product, which have not been executed from ACCO UK Ltd or an authorized customer service;
- e) Non-observance of the care and cleaning work according to manual, e.g. no or not enough oiling/greasing of the punching stamps of the hole punches.

**5. Additional Warranty for Shredders**

ACCO UK Ltd guarantees the cutting blades of the shredder to be free from defects in material and workmanship for (see table below) from the date of purchase by the original consumer.

Please note that the cutter blades will be progressively worn down by shredding fastened sheets (staples and paperclips) - this is not covered in the warranty. The Rexel Shredder range has been design to shred credit cards & CD/DVDs in the standard 2 year warranty period as per the below table. Any excessive credit card or CD/DVD shredding will invalidate the

extended cutter warranty. Please refer to individual product manuals for more specific details on your shredders warranty cover.

### Rexel Shredder Range – Warranty Information

Model	Standard Warranty Period	Cutter Warranty Period	Paper Clips / Staples	Credit Card / CD's / DVD's
Auto+ 60X	2 years	5 years	Yes / Yes	Yes / No / No
Auto+ 90X	2 years	7 years	Yes / Yes	Yes / No / No
Auto+ 130X	2 years	10 years	Yes / Yes	Yes / No / No
Auto+ 130M	2 years	10 years	Yes / Yes	Yes / No / No
Auto+ 200X	2 years	10 years	Yes / Yes	Yes / Yes / Yes
Auto+ 300X	2 years	20 years	Yes / Yes	Yes / Yes / Yes
Auto+ 300X Smartech	2 years	20 years	Yes / Yes	Yes / Yes / Yes
Auto+ 300M	2 years	20 years	Yes / Yes	Yes / Yes / Yes
Auto+ 600X	2 years	20 years	Yes / Yes	Yes / Yes / Yes
Auto+ 600X Smartech	2 years	20 years	Yes / Yes	Yes / Yes / Yes
Auto+ 600M	2 years	20 years	Yes / Yes	Yes / Yes / Yes
Auto+ 750X	2 years	20 years	Yes / Yes	Yes / Yes / Yes
Auto+ 750X Smartech	2 years	20 years	Yes / Yes	Yes / Yes / Yes
Auto+ 750M	2 years	20 years	Yes / Yes	Yes / Yes / Yes
Momentum S206	2 years	2 years	No / No	No / No / No
Momentum X308	2 years	2 years	Yes / Yes	No / No / No
Momentum X312	2 years	2 years	Yes / Yes	No / No / No
Momentum X312-SL	2 years	2 years	Yes / Yes	No / No / No
Momentum X406	2 years	2 years	Yes / Yes	No / No / No
Momentum X410	2 years	2 years	Yes / Yes	No / No / No
Momentum X410-SL	2 years	2 years	Yes / Yes	No / No / No
Momentum X415	2 years	2 years	Yes / Yes	No / No / No
Momentum X420	2 years	2 years	Yes / Yes	No / No / No
Momentum X510	2 years	2 years	Yes / Yes	No / No / No
Momentum X515	2 years	2 years	Yes / Yes	No / No / No
Mercury RES1523	2 years	5 years	Yes / Yes	Yes / Yes / Yes
Mercury REX1023	2 years	5 years	Yes / Yes	Yes / Yes / Yes
Mercury REX1323	2 years	5 years	Yes / Yes	Yes / Yes / Yes
Mercury REM723	2 years	5 years	No / No	No / No / No
Mercury REM820	2 years	7 years	Yes / Yes	Yes / Yes / Yes
Mercury RSS2434	2 years	10 years	Yes / Yes	Yes / Yes / Yes
Mercury RSX1834	2 years	10 years	Yes / Yes	Yes / Yes / Yes
Mercury RSM1130	2 years	10 years	No / No	No / No / No
Mercury RDS2250	2 years	20 years	Yes / Yes	Yes / Yes / Yes
Mercury RDS2270	2 years	20 years	Yes / Yes	Yes / Yes / Yes
Mercury RDX1850	2 years	20 years	Yes / Yes	Yes / Yes / Yes
Mercury RDX2070	2 years	20 years	Yes / Yes	Yes / Yes / Yes
Mercury RDM1150	2 years	20 years	No / No	No / No / No
Mercury RDSM750	2 years	20 years	No / No	No / No / No
Mercury RLS32	2 years	20 years	Yes / Yes	Yes / Yes / Yes
Mercury RLX20	2 years	20 years	Yes / Yes	Yes / Yes / Yes
Mercury RLM11	2 years	20 years	Yes / Yes	Yes / Yes / Yes
Promax RPS812	2 years	3 years	Yes / Yes	Yes / No / No
Promax RPX612	2 years	3 years	Yes / Yes	Yes / No / No
Promax RES823	2 years	7 years	Yes / Yes	Yes / No / No
Promax RES1123	2 years	7 years	Yes / Yes	Yes / No / No
Promax REX623	2 years	7 years	Yes / Yes	Yes / No / No
Promax RSS1535	2 years	10 years	Yes / Yes	Yes / Yes / Yes
Promax RSS1838	2 years	10 years	Yes / Yes	Yes / Yes / Yes
Promax RSX1538	2 years	10 years	Yes / Yes	Yes / No / No
Wide-Entry RLWS35	2 years	20 years	Yes / Yes	Yes / Yes / Yes
Wide-Entry RLWS47	2 years	20 years	Yes / Yes	Yes / Yes / Yes

Wide-Entry RLWX25	2 years	20 years	Yes / Yes	Yes / Yes / Yes
Wide-Entry RLWX39	2 years	20 years	Yes / Yes	Yes / Yes / Yes
Wide-Entry RLWM26	2 years	20 years	Yes / Yes	Yes / Yes / Yes
Wide-Entry RLWSFM9	2 years	20 years	No / No	No / No / No
Style C.C	2 years	3 years	Yes / Yes	Yes / No / No
Style+ C.C	2 years	3 years	Yes / Yes	Yes / No / No
Alpha Strip	2 years	3 years	Yes / Yes	Yes / No / No
Alpha Cross	2 years	3 years	Yes / Yes	Yes / No / No
ProStyle+ SC	2 years	3 years	Yes / Yes	Yes / No / No
ProStyle+ 5	2 years	3 years	Yes / Yes	Yes / No / No
ProStyle+ 7	2 years	3 years	Yes / Yes	Yes / No / No
ProStyle+ 12	2 years	7 years	Yes / Yes	Yes / Yes / Yes
ProStyle CC	2 years	7 years	Yes / Yes	Yes / No / No
ProSecure	2 years	3 years	Yes / Yes	Yes / No / No
Duo (Cross Cut)	2 years	3 years	Yes / Yes	Yes / Yes / Yes

## 6. Products with Warranty

For details on the warranty period of your product, please check our website: [www.rexeleurope.com](http://www.rexeleurope.com)